

**RULES FOR THE USE OF ACCREDITATION SYMBOL,  
REFERENCE TO ACCREDITATION  
AND  
ATS STATUS AS A SIGNATORY TO THE EA MLA, ILAC MRA  
AND IAF MLA**

Any differences between the Serbian and English versions of this document are not intended, but if in doubt, the Serbian version should be consulted.

## 1. SCOPE

This document addresses policy, conditions and rules for the use of the accreditation symbol and reference to accreditation in accordance with the Law on Accreditation, Rules of Accreditation of the Accreditation Body of Serbia (hereinafter referred to as ATS), and in accordance with the requirements of relevant Serbian, European and international standards and guidance documents of the European co-operation for Accreditation (EA) and international organizations for accreditation (International Laboratory Accreditation Cooperation, ILAC, and International Accreditation Forum, IAF). Furthermore, it addresses the conditions and use of marks of international organizations for accreditation and reference to ATS status as a signatory to the multilateral agreements.

This document shall be used by all ATS-accredited conformity assessment bodies (hereinafter referred to as CABs), i.e. testing and calibration laboratories, medical laboratories, PT providers, certification and inspection bodies.

## 2. REFERENCE DOCUMENTS, TERMS AND DEFINITIONS AND ACRONYMS

Reference documents:

- Law on Accreditation ("Official Gazette of RS", no. 73/2010, 47/2021);
- SRPS ISO/IEC 17011:2018 - Conformity assessment - General requirements for accreditation bodies accrediting conformity assessment bodies;
- EA-3/01 M: 2021 EA Conditions for the use of Accreditation Symbols, Logos and other claims of accreditation and reference to the EA MLA Signatory status;
- ILAC-P8:03/2019, ILAC Mutual Recognition Arrangement (Arrangement) – Supplementary Requirements for the Use of Accreditation Symbols and Claims of Accreditation Status by Accredited Conformity Assessment Bodies;
- ILAC-R7:05/2015, Rules for the Use of the ILAC MRA Mark;
- IAF ML 2:2016, General principles on the use of the IAF MLA mark;
- ATS-PA01, Rules of Accreditation.

Terms and definitions:

For the purpose of these Rules terms and definitions provided in the said reference documents shall apply along with the following terms:

**Accreditation Body (logo) mark:** Mark (logo) used by the accreditation body for its identification.

**Accreditation symbol:** The accreditation symbol is a symbol issued by the accreditation body to CAB to use to indicate that they are accredited.

**A textual reference to accreditation:** Instead of the accreditation symbol, accredited CABs may use a textual reference to accreditation in the form of a statement defined in Chapter 5.2 of these Rules.

**Combined marks:** ILAC MRA/IAF MLA marks used in combination with the ILAC MRA/IAF MLA signatory's logo or ILAC MRA/IAF MLA marks used in combination with the accreditation symbol of an accredited CAB.

**Reference to the accreditation and status of ATS as a signatory to EA MLA, ILAC MRA and/or IAF MLA agreement:** Textual reference to the status of ATS as a signatory to multilateral agreements on mutual recognition.

**Certificate of conformity:** testing report; sampling report; calibration report/calibration certificate; certificate, report or certificate of inspection; verification and validation report; proficiency testing report, issued by an accredited CAB for activities from the assigned accreditation scope.

**Accredited certificate of conformity:** testing report; sampling report; calibration report/calibration certificate; certificate, report or certificate of inspection; verification and validation report, proficiency testing report, issued by an accredited CAB for activities from the assigned accreditation scope and which contains an accredited symbol or a textual reference to the accreditation.

**Type of accreditation:** a unique combination of a type of conformity assessment (EA MLA level 2) and standard containing requirements for accreditation of a conformity assessment body (CAB) (EA MLA level 3), e.g. examination & SRPS ISO/IEC 17025.

Acronyms:

**EA MLA:** Multilateral agreement within EA (laboratories, inspection and certification bodies, bodies for proficiency testing - PT providers and verifiers)

**ILAC MRA:** Mutual recognition arrangement within ILAC (laboratories and inspection bodies, PT providers and reference material producers)

**IAF MLA:** Multilateral recognition arrangement within IAF (certification bodies and verification bodies)

### 3. INTERNATIONAL RECOGNITION OF ATS

#### 3.1 EA MLA agreement

ATS signed the EA MLA agreement on 24th May 2012 for the following types of accreditation:

- testing laboratories,
- medical laboratories,
- calibration laboratories,
- inspection bodies and
- certification bodies providing certification of products.

Also, ATS signed EA MLA agreement on 27th May 2014 and for the areas of management system certification and person certification.

#### 3.2 ILAC MRA agreement

Based on the signed agreement of EA MLA, ATS on 24th May 2012 signed ILAC MRA agreement in the field of testing, including medical laboratories, and calibration, and on 25th October 2012, the ILAC MRA agreement in the field of inspection was signed.

#### 3.3 IAF MLA agreement

On October 25th, 2012, ATS signed the IAF MLA agreement in the field of product certification sub-scope “-“, and on October 6th, 2014, the IAF MLA agreement in the field of management system certification was signed (sub-scope: Level 4: ISO/IEC 17021-3, ISO/IEC 17021-2, Level 5: ISO 9001, ISO 14001), while on October 20th, 2016, ATS became the signatory of the IAF MLA agreement in the field of certification of persons sub-scope“-“.

As of April 5th, 2018 the IAF MLA agreement was extended to the area of management system certification for the following sub-scopes (Level 4: ISO/TS 22003, ISO/IEC 27006; Level 5: ISO 22000, ISO/IEC 27001, ISO 13485).

As of February 5th, 2020 the IAF MLA agreement was extended to the area of management system certification for the following sub-scopes (Level 4: ISO/IEC TS 17021-10, Level 5: ISO 45001).

### 4. ACCREDITATION SYMBOL AND ILAC MRA/IAF MLA MARKS

#### 4.1 General

##### 4.1.1 Accreditation symbol

The accreditation symbol is a registered mark owned by ATS for the use of which ATS permits accredited CABs to indicate their accreditation status. The accreditation symbol is designed for each type of accreditation, and its form, layout and content are defined under 4.2.

##### 4.1.2 ILAC MRA and IAF MLA marks

In order to promote the ILAC MRA, ATS shall, based on the (*ILAC R7-F1 Agreement for the use of the ILAC MRA Mark*), use the ILAC MRA mark in combination with its (logo) to indicate its status

as a signatory to the ILAC mutual recognition arrangement. Moreover, ATS shall, based on the signed Agreement for the use of the ILAC MRA Mark, permit to accredited laboratories and inspection bodies to use the ILAC MRA Mark in combination with the accreditation symbol (combined ILAC MRA Mark) for accredited activities in line with the scope of the ILAC MRA signatory status.

In order to promote the IAF MLA, ATS shall, on the basis of the licence agreement signed with IAF, use the IAF MLA Mark in combination with its logo to indicate its status as a signatory to the IAF multilateral recognition arrangement. ATS shall, on the basis of the signed Agreement for Use of the IAF MLA Mark, give permission to accredited certification bodies to use the IAF MLA Mark in combination with the accreditation symbol (combined IAF MLA Mark) for accredited activities in line with the scope of the IAF MLA signatory status.

ILAC MRA and IAF MLA marks can be used by CABs only as combined marks. An accredited CAB wishing to use the combined ILAC MRA Mark and/or IAF MLA Mark shall use those instead of the accreditation symbol.

Rights of accredited CABs to use the combined ILAC MRA Mark and obligations arising therefrom are laid down in these Rules, whereas CAB rights to use the combined IAF MLA Mark and obligations arising therefrom shall be laid down in a separate agreement that ATS shall sign with the CABs after the accreditation has been granted thereto.

The CAB shall start using the said mark(s) only after a written approval about the mode of use has been obtained from ATS.

#### **4.2 Form, layout, content, size, color and rules for the reproduction**

The accreditation symbol and combined ILAC MRA Mark and/or IAF MLA Mark shall have an adequate form, content, size, and colour as explained herein.

Form, layout, and content of the accreditation symbol and combined ILAC MRA Mark and/or IAF MLA Mark for certain fields of accreditation (examples) are provided in Annex 1 and shall remain the same as those that the CAB received from ATS in electronic format.

In addition to a graphic symbol (ATS logo), each accreditation symbol shall contain the text comprising the accreditation number of an accredited CAB (accredited CAB number from the Register of Accredited CABs) and accreditation type, i.e. standard according to which it was accredited.

If the accreditation symbol is reproduced in documents that shall not have a format larger than A4, it shall not be reproduced smaller than 20mm across and it shall not exceed 30mm in height, while its width shall not alter its shape.

A CAB shall use the accreditation symbol in combination with the ILAC MRA Mark and/or IAF MLA Mark that may be in the immediate vicinity, on either side or below, but shall maintain similar proportions, the height of the accreditation symbol should be within + or - approximately 5% of the size of the ILAC MRA mark, and the IAF MLA Mark cannot be reproduced smaller than 20mm across for print media and 75 pixels for digital media.

In case of reproducing the accreditation symbol to be smaller than the original one, its shape must remain the same when compared with the original version obtained from ATS (proportional increase in height and width), including its legibility and clarity.

The accreditation symbols shall be reproduced in black and white or in colour. Accredited CABs shall reproduce the accreditation symbol according to the following spot colours:

- **blue:** Pantone 299 C,
- **black:** 100% Black,
- **red:** Pantone 185 C,
- or colour shades:

- **blue:** C = 95%, M = 25%, Y = 0%, K = 0%,
- **black:** 100% Black,
- **red:** C = 0%, M = 95%, Y = 80%, K = 0%,
- **gray (in black & white version):** 60% Black.

Accreditation symbols are available in Serbian (Cyrillic) and English and are delivered by CAB in electronic format (.jpg). It is possible, at the request of CAB, to deliver them in another agreed format.

The accreditation symbol is submitted to the accredited conformity assessment body together with the Accreditation Certificate after the accreditation was granted.

The ILAC MRA mark is delivered at the request of CAB.

The IAF MLA mark is submitted to an accredited certification body, after signing a contract with ATS using the IAF MLA mark, and the request of CAB.

The ILAC MRA and IAF MLA Marks and related combined marks can be reproduced to have combinations and shades as defined in the following documents: ILAC-R7, Rules for the Use of the ILAC MRA Mark and IAF ML 2, General principles on the use of the IAF MLA mark or as defined herein and in a separate contract that ATS signs with CABs after they were granted accreditation (Agreement for Use of the IAF MLA Mark between a Licensed IAF MLA Member (ATS) and an Accredited Conformity Assessment Body (CAB)).

## **5. RULES FOR THE USE OF ACCREDITED SYMBOL, COMBINED MARKS, REFERENCE TO ACCREDITATION, AND ATS STATUS AS A SIGNATORY TO THE EA MLA**

### **5.1 Rules for the use of accreditation symbol and combined marks by accredited CABs**

To be entitled to use the accreditation symbols or combined ILAC MRA and/or IAF MLA Marks an accredited CAB shall:

- be ATS accredited and
- comply with the relevant rules set out by ATS,

in their model certificates of conformity (see clause 5.6) and other documents and promotional media (see clause 5.7) they issue/use under accreditation, and elsewhere in accordance with these Rules when pertaining to accredited conformity assessment activities included in the multilateral agreements signed by ATS.

The accreditation symbols or combined ILAC MRA and/or IAF MLA Marks can be used in electronic and hard copy format under the following conditions:

- copies of the documents shall contain the symbols/marks that are legibly and clearly displayed;
- design of the original versions shall not be altered.

An accredited CAB has a right to use the accreditation symbol (*which does not stand out itself*), combined ILAC MRA and/or IAF MLA Marks, and can therefore refer to accreditation granted by ATS and/or ATS status as a signatory to the EA MLA **together with its mark (logo)**.

If it is not misleading its clients or the public about the real holder of accreditation and about the activities it was accredited for, i.e. if that does not jeopardize the ATS reputation and recognition of equivalence of the accreditation system as part of the EA MLA, ILAC MRA or IAF MLA agreement, as well as not to state any misleading (false) or an unauthorized statement of its accreditation. The accredited CAB shall fully comply with the requirements of ATS for the statements on its accreditation status specified in these Rules.

CAB is responsible for the correct use of the accreditation symbol, reference to accreditation, i.e. use of stated signs.

Accredited CAB has the right to use the above only under the name of the legal entity that is the holder of accreditation.

An accredited Cab must not affix the accreditation symbol, the combined ILAC MRA and/or IAF MLA mark, the textual reference to the accreditation obtained by ATS, and/or the status of ATS as a signatory to the EA MLA agreement, to the product/subject of assessment conformity expect in the cases described in chapters 5.6.1 and 5.6.2 (labels) of these Rules.

Accredited CAB is obliged to report to ATS any misuse of the accreditation symbol and the ATS logo it encounters.

An accredited CAB shall define within its management system a mechanism to deal with the obligations arising from these Rules and signed agreement on the use of the combined IAF MLA Mark (if applicable), which pertain to their operation and conduct of their clients, including monitoring of the observance of these Rules and undertaking of necessary actions to rectify or prevent misuse of these Rules in its system or with its clients (where applicable).

An accredited CAB can start using the said symbols and marks after it has obtained written approval from ATS relating to the manner of displaying the accreditation symbols or combined ILAC MRA and/or IAF MLA Marks on certificates of conformity and other documents.

When several accreditation symbols (if CAB is accredited for several types of accreditation) or combined ILAC MRA and/or IAF MLA marks are used, they must be arranged horizontally next to each other or vertically below each other. The use of multiple accreditation symbols is permitted only in other documents and media for promotion and communication (see section 5.7 of these Rules).

From the content of documents in which CAB refers to its accreditation or from the content of documents on the conformity of the accredited CAB, as well as from other documents and media of the accredited CAB, which contain the accreditation symbol or combined ILAC MRA and/or IAF MLA mark or in which calls for the status of ATS as a signatory to the EA MLA, ILAC MRA and/or IAF MLA agreement, it must not follow that ATS/ILAC is responsible for the accuracy of test results, calibration, control, the performance of evaluation of participants in the proficiency testing program, or that ATS/IAF conformity of the product, process, management system or person, nor may it result from ATS approving the benchmark, tested or controlled item/product (or part thereof) or to suggest that a certified product/management system/person (or any part thereof) is approved by ATS.

When providing services related to activities that are not accredited, an accredited CAB shall not declare or undertake such actions implying or issuance of certificates and other documents for promotion and communication, to imply or suggest that such activities are performed under accreditation.

An accredited CAB, which is accredited only for part of its activities, may use the accreditation symbol or combined ILAC MRA and/or IAF MLA marks provided that it is clear and understandable to which part of the activity the accreditation refers.

Whenever an accredited CAB operates from several sites among which at least one is not covered by the Scope of Accreditation, the CAB can use the accreditation symbol and refer to accreditation and ATS status as a signatory to the EA MLA only for work done at the site(s) included in the Scope of Accreditation. When a common document pertaining to all locations is issued, the following statement has to be printed next to or below the accreditation symbol or combined ILAC MRA and/or IAF MLA Marks: “List of accredited sites and scopes available on request” or “List of accredited sites and scopes available on [www.ats.rs](http://www.ats.rs)”.

Accredited CABs shall not use the logos of the international organizations EA, ILAC, and IAF.

Applicants for accreditation shall not use the accreditation symbol of ATS logo.

## 5.2 Text reference to accreditation

The conditions, which must be met by the accredited Cab in order to textually refer to the accreditation granted by ATS, are the same as the conditions for the use of the accreditation symbols defined in the first paragraph of Chapter 5.1 of these Rules.

An accredited CAB can make text reference to accreditation instead of using the accreditation symbol by showing the following statement:

“<CAB> accredited by ATS <accreditation number> for activity <testing/calibration/inspection/certification (products/management system/persons)/proficiency testing>.”

## 5.3 Reference of accredited CABs to ATS status as a signatory to the EA MLA, ILAC MRA and IAF MLA agreement

A CAB shall apply the same conditions and rules for the use of text reference to ATS status as a signatory to the EA MLA, ILAC MRA, and/or IAF MLA agreement, as for the use of the accreditation symbol defined in the first paragraph of clause 5.1.

In accordance with the ATS policy for the promotion of EA MLA, ILAC MRA and IAF MLA agreements, reference to the status of signatories of EA MLA, ILAC MRA or IAF MLA agreements by accredited CABs in **certificates of conformity**, which they issue for activities within signed agreements, according to the rules defined in this document, is done in one of the following ways:

1. **If accredited CABs use the accreditation symbol** by stating the text "ATS is a signatory to the EA MLA Agreement" or "ATS is a signatory to the EA MLA and ILAC MRA Agreement", below or next to the accreditation symbol, on testing/inspection reports or certificates of inspection, issued by accredited laboratories or accredited inspection bodies, i.e. "EA MLA Signatory" or "EA MLA and IAF MLA Signatory" on certificates, issued by accredited certification bodies for product certification and certification of persons. On certificates issued by accredited certification bodies for management system certification by stating the text "EA MLA Signatory" (for any management system within the valid scope of accreditation) or "EA MLA and IAF MLA Signatory" when the certificate relates to quality management system certification or environmental management system certification or information security management system certification or food safety management system certification or quality management system certification for medical devices or occupational safety and health management systems.
2. **If accredited CABs use the combined ILAC MRA Mark instead of the accreditation symbol by showing the text reference to ATS status as a signatory to the EA MLA by ATS**, on testing/inspection reports or inspection certificates as follows: "EA MLA Signatory".
3. **If they use the combined IAF MLA mark instead of the accreditation symbol by stating a text reference to the status of the signatory of the EA MLA agreement by ATS**, on the management system certificates as follows: "EA MLA Signatory" when the certificate refers to the certification of quality management systems and environmental management and information safety management and food safety management and management for medical devices or occupational safety and health management systems.
4. **If accredited CABs use a textual reference to the accreditation obtained by ATS, instead of the accreditation symbol stating the combined textual reference to the accreditation and status of the ATS as a signatory to the EA MLA, ILAC MRA and/or IAF MLA agreement**, on test/inspection reports or inspection certificates issued by accredited laboratories or accredited inspection bodies, or certificates issued by accredited certification bodies for product certification, certification bodies for certification of persons and certification bodies for certification system:

„<name CAB> accredited by ATS, <accreditation number>, according to the standard <standard designation> for activity <testing/calibration/inspection/ certification of products/certification of persons/certification of management systems >, covered by < EA MLA and ILAC MRA/EA MLA and IAF MLA\*\*>“.

\*\*\*) certification bodies certifying management systems use part of the sentence “EA MLA and IAF MLA” in case of certification documents pertain to quality management system certification as per ISO 9001 or SRPS ISO 9001 and environmental management system certification as per ISO 14001 or SRPS ISO 14001; certification of information security management system according to the ISO/IEC 27001 standard or SRPS ISO/IEC 27001; certification of food safety management system according to ISO 22000, i.e., SRPS ISO 22000; certification of quality management system for medical devices according to ISO 13485 or SRPS EN ISO 13485; and certification of occupational safety and health management systems according to ISO 45001 i.e., SRPS ISO 45001.

#### **5.4 Obligations of CAB in case of withdrawal of accreditation, suspension or reduction of accreditation scope**

An accredited CAB, whose accreditation was suspended in whole or in part or whose scope of accreditation was reduced, must immediately stop issuing certificates of conformity (including labels issued by calibration laboratories or inspection bodies) containing an accreditation symbol or a combined ILAC MRA and/or IAF MLA mark or any reference to the accreditation or status of the ATS as a signatory to the EA MLA, ILAC MRA and/or IAF MLA agreement, as well as to stop emphasizing the accreditation symbol or combined marks and to invoke the accreditation or the status of ATS and as a signatory to the EA MLA agreement on any document, relating to activities for which accreditation was suspended or reduced, or in other documents or media, including the website, social networks, and other applications.

After the expiry of the accreditation validity period or withdrawal of accreditation, a CAB shall immediately stop stating that it is still accredited and it shall stop distributing documents containing the accreditation symbol or combined marks or text reference to accreditation and/or ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA which implies removal thereof from the web page, social networks and other applications.

CAB shall, without undue delay, notify its affected clients (in connection with the use of accreditation symbol or reference to accreditation) of the suspension, reduction, or withdrawal of its accreditation and the associated consequences.

If the clients of the accredited CAB (certification bodies for the management system and product certification) use the accreditation symbol in combination with the certification mark, in case of the expiry of the accreditation validity period or withdrawal of accreditation they shall immediately stop using the accreditation symbol or reference to accreditation on all documents and media for promotion (including web page, social networks and other applications) related to activities that fall under the accreditation that expired or withdrawn accreditation, as well as products, their packaging, or wrapping.

After withdrawal of accreditation, CAB shall commit by means of a written declaration that it will undertake all actions not to further use the accreditation symbol or combined signs or making text reference to accreditation or ATS status as a signatory of EA MLA, ILAC MRA and/or the IAF MLA agreement.

If the license agreement on the use of the IAF MLA marks between ATS and IAF was terminated, and if the agreement between ATS and a CAB was terminated, all shall abide by the relevant requirements referred to in paragraph 2 and shall continue to use only the accreditation symbol or make text reference to accreditation, whereas they shall be informed thereof (if applicable).

If ATS status as a signatory to the EA MLA changes, accredited CABs, making text reference to the ATS status in relation to the said agreement, shall be informed of how this status change affects the previous status reference making mechanism and they shall receive appropriate instructions.



In case the ATS loses the status of a signatory of the EA MLA agreement for a certain type of accreditation, it will inform all its accredited CABs for that type of accreditation, about changes regarding the reference to the status of the ATS as a signatory and the coverage of issued reports and certificates.

Based on the Resolution of the EA General Assembly (EA Resolution 2016 (37) 35) reports and certificates issued by accredited CABs before loss of the status of the signatory to the agreements shall be deemed issued under EA MLA, whereas certificates issued by certification bodies, prior to the loss of status, shall remain within the framework of EA MLA 6 months longer upon the loss of the status. Reports and certificates issued upon the loss of the signatory states shall not be deemed issued within the framework of EA MLA.

### **5.5 Accredited CAB clients' rights to use**

Accredited CABs cannot give the right to use to their clients - users of services of the following forms in combination with their mark (logo): accreditation symbol, combined mark, reference to the ATS accreditation and the ATS status as a signatory of EA MLA, ILAC MRA and/or the IAF MLA Agreement except for the exemption given in the following paragraph.

Accredited certification bodies for management system certification may give the organization they certified the right to display the accreditation symbol or make reference to accreditation only in combination with the certification mark and only for accredited certified activities.

Accredited certification bodies for product certification may give the organization whose product they certified the right to display the accreditation symbols or make reference to accreditation on certified products, their packaging, exclusively in combination with the certification mark (see point 5.8).

### **5.6 Certificates of conformity**

Accredited CABs are obliged to issue accredited certificates of conformity, i.e., to issue documents for conformity assessment activities listed in the scope of accreditation containing the accreditation symbol or other permitted forms (combined marks or text reference to accreditation or text reference to ATS status as signatory to the EA MLA, ILAC MRA and/or IAF MLA), unless explicitly agreed in a legal or documented arrangement between the CAB and its customer not to contain an accreditation symbol or text reference to accreditation in their reports. In these cases, CAB is obliged to inform its clients that such certificates of conformity cannot be considered as issued under accreditation and consequently not covered by the EA MLA, ILAC MRA and/or IAF MLA.

However, this exception to the rule cannot be applied when the issued certificates of conformity contain activities from the assigned scope of accreditation in areas where accreditation is prescribed as mandatory by regulations or contractual obligations (e.g. within the conformity assessment scheme) or when the documents will be displayed or sent to a third parties (public or authorities). In such cases, the use of the accreditation symbol or text reference to accreditation is mandatory, unless prevented by legal or regulatory requirements.

If an accredited CAB issues a non-accredited certificate of conformity (with no accreditation symbol or a reference to accreditation displayed), then conformance with the provisions of relevant standards for accreditation ISO/IEC 17025 (SRPS ISO/IEC 17025), ISO/IEC 17020 (SRPS ISO/IEC 17020), ISO 15189 (SRPS EN ISO 15189), ISO/IEC 17065 (SRPS EN ISO/IEC 17065), ISO/IEC 17024 (SRPS ISO/IEC 17024), ISO/IEC 17043 (SRPS ISO/IEC 17043) nor with the provisions of the relevant EA MLA, ILAC MRA or IAF MLA shall not be implied.

Based on the Resolution of the IAF General Assembly (IAF Resolution 2016-17), accredited certification bodies for certification of management systems are obliged to issue accredited certificates for certification of management systems, i.e., to contain the accreditation symbol and/or combined sign (if applicable) or a textual reference to accreditation is given for management systems/areas for which they are accredited.

Also, based on the IAF General Assembly Resolution (IAF Resolution 2017-19), accredited certification bodies for certification of persons are obliged to issue accredited certificates for certification of persons for areas for which they are accredited, i.e., to contain the accreditation symbol and/or combined sign (if applicable) or a textual reference to accreditation is given.

The same rule applies in the field of product certification, based on the IAF General Assembly Resolution (IAF Resolution 2018-16), according to which accredited product certification bodies are obliged to issue accredited product certification certificates for the areas for which they are accredited, i.e., that they contain an accreditation symbol and/or a combined mark (if applicable) or a textual reference to the accreditation.

*Note:* If there is an exemption from the previous three paragraphs, the certification body shall justify the exemption to ATS and if this is accepted by ATS the certification in question will be considered to be under accreditation.

If CAB is accredited for several types of accreditation, several accreditation symbols or combined ILAC MRA or IAF MLA signs shall not be used in the certificate of conformity, but only one accreditation symbol or combined ILAC MRA or IAF MLA mark, depending on the conformity assessment activities the document relates so that the client or the user of the document would not be misled.

The accreditation symbol, combined ILAC MRA and/or IAF MLA marks, reference to accreditation or reference to the status of ATS as a signatory to the EA MLA, ILAC MRA and / or IAF MLA agreement, shall not be contained in certificates of conformity that do not contain results of accredited activities, i.e., if the certificate of conformity contains only the results of non-accredited activities.

In order to have the results of activities that are not accredited included in the certificates of conformity containing the results of accredited activities and the accreditation symbol, combined ILAC MRA and/or IAF MLA Marks, reference to accreditation or reference to the ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA, there shall be a clear distinction between accredited results and those that are not accredited. This means that non-accredited results must be marked with, for example, „\*“, and the footnote shall read as follows <This laboratory/This inspection body/This certification body> is not accredited for <testing/calibration/inspection/certification> marked with „\*“.

If an accredited CAB is at the same time certified (as part of a bigger organization or as an individual entity), the certification body mark shall not be presented on the accredited certificates of conformity.

An accredited CAB shall submit to ATS models of all of its certificates of conformity and other documents issued under accreditation on which it wishes to display the accreditation symbol, including its combination with the ILAC MRA or IAF MLA Marks, or on which it will refer to the ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA to be given ATS's permission to use it.

### **5.6.1 Certificates of conformity – accredited testing/calibration/medical laboratories**

Accredited laboratories may include in their accredited certificates of conformity (test report, calibration certificate, sampling report) the results of externally provided laboratory activities within the activities within the accreditation scope, in accordance with the relevant requirements of SRPS ISO/IEC 17025, provided that they are obliged to inform their clients of this intention and obtain approval from them, where appropriate, and to assume responsibility for all information provided in the documents, including externally provided activities, as well as in the accredited documents on compliance indicate which results were obtained from external suppliers.

If an accredited laboratory provides statements of conformity with a specification or standard, it shall do so in accordance with the relevant requirements of SRPS ISO/ EC 17025, i.e., apply paragraph 10 of Chapter 5.6 of these Rules, or clearly indicate which activities are not accredited.

If an accredited laboratory issues accredited reports (test report, calibration certificate, sampling report) with accreditation symbol or combined ILAC MRA mark or referring to the accreditation or status of the ATS as a signatory to the EA MLA and ILAC MRA agreement, which contain opinions and interpretations, they shall be based on the results obtained by testing/calibration/sampling by methods from the Scope of Accreditation, and shall be given by a person authorized to express opinions and interpretations.

If opinions and interpretations of test/calibration/sampling results are outside the scope of accreditation, then they must be clearly and unambiguously indicated in the test reports or calibration reports (certificates) with the accreditation symbol, combined ILAC MRA Mark or in which a reference is made to accreditation or ATS status as a signatory to the EA MLA and ILAC MRA, whereas the following text shall be shown “The opinions/interpretations expressed in this report are outside the scope of accreditation”.

Accredited calibration laboratories can place labels on the calibrated equipment (measuring instruments) having accreditation symbol on them. In addition to the accreditation symbol, which contains the accreditation number of the accredited laboratory, the labels shall also contain the identification mark/number of the measuring instrument that was calibrated, the date of calibration and a reference to the number of the calibration certificate. Labels having the accreditation symbol displayed may only be used to mark equipment that was calibrated by an accredited calibration laboratory using a calibration method from its scope of accreditation and shall not give the impression that the instrument was approved or calibrated by the ATS.

If the accredited laboratory wants to emphasize that it implements the quality management system, then in the reports on test reports /calibration reports/ calibration certificates, or other documents or media for promotion and communication, it can highlight the following text: „This laboratory is accredited in accordance with the Recognized International Standard < SRPS ISO/IEC 17025/ SRPS EN ISO 15189>. This accreditation demonstrates technical competence for a defined scope and the operation of a laboratory quality management system (claim joint ISO-ILAC-IAF Communiqué dated April 2017/ joint ISO-ILAC-IAF Communiqué dated January 2015)”.

The said ISO-ILAC-IAF Laboratory Joint Statement should be provided to its client upon request or provide a link on its website to the same.

### **5.6.2 Certificates of conformity – accredited inspection bodies**

Accredited inspection bodies may include their accredited certificates of conformity (inspection reports or certificates) the results of subcontracted inspections, in accordance with the relevant requirements of SRPS ISO/IEC 17020, provided that they are obliged to inform their clients and obtain approval of them, where appropriate, and take responsibility for all subcontracted activities, as well as to clearly indicate in the accredited certificates of conformity the results obtained from the subcontractors.

Accredited inspection bodies may mark controlled items/products with labels having accreditation symbol. In addition to the accreditation symbol, which contains the accreditation number of the accredited inspection body, the labels shall have the identification mark/number of the item/product being inspected, the date of inspection and a reference to the number of the inspection report. Labels having accreditation symbol may only be used to mark products that are inspected by an accredited inspection body using the inspection method/procedure from its Accreditation Scope and shall not give the impression that the product was approved or inspected by ATS.

If the inspection body wants to emphasize that it implements the quality management system, then in the inspection reports, i.e. other documents or media for promotion, it can point out the following text: "This inspection body is accredited in accordance with the Recognized International Standard SRPS ISO/IEC 17020. This accreditation demonstrates technical competence for a defined scope and

the operation of an inspection body quality management system (claim joint ISO-ILAC-IAF Communiqué dated 2013)”.  
The said ISO-ILAC-IAF Joint Statement should be provided by the inspection body to its client upon request or provide a link on its website to the same.

### **5.6.3 Certificates of conformity – accredited certification bodies**

Combined IAF MLA mark accredited certification bodies, which signed license agreements for their use, may only stand out on certificates pertaining to certification activity under IAF MLA for sub-scope levels 4 and 5 in accordance with IAF PR4, Structure of IAF MLA and List of IAF Endorsed Normative Documents i.e., for sub-scopes for which ATS signed the IAF MLA (see Chapter 3.3 of these Rules).

An certification body may display the combined IAF MLA mark only on the following certificates:

- certificates of quality management system certification according to ISO 9001, or SRPS ISO 9001,
- certificates of environmental management system certification according to ISO 14001, or SRPS ISO14001,
- certificates of information security management system certification according to ISO/IEC 27001 or SRPS ISO/IEC 27001,
- on certificates on certification of food safety management system according to ISO 22000 or SRPS ISO 22000,
- on certificates on certification of quality management system for medical devices according to ISO 13485 or SRPS EN ISO 13485 and
- on certificates on certification of food safety and health management systems on work according to ISO 45001 or SRPS ISO 45001.

### **5.6.4 Certificates of conformity – accredited PT providers**

An accredited proficiency testing provider may use the accreditation symbol or the textual reference to accreditation described in sections 5.1, 5.2, and 5.6 of these Rules on documents relating to proficiency testing schemes listed in the accreditation scope.

An accredited proficiency testing provider shall not use combined ILAC MRA mark nor take reference to the status of ATS as a signatory to the EA MLA and ILAC MRA agreement, at this moment.

In order to have the results of activities that are not accredited included in the certificates of conformity containing the results of accredited activities and the accreditation symbol there shall be a clear distinction between accredited results and those that are not accredited. This means that non-accredited results must be marked with, for example, „\*“, and the footnote shall read as follows <This PT provider> is not accredited for <proficiency testing> marked with „\*“.

The proficiency testing provider shall not place the accreditation symbol on a sample or artifact used in the proficiency testing process.

### **5.7 Other documents and promotional media**

Other documents, promotional media, and communication, in terms of these Rules, include CAB documents for correspondence with their clients (including offers), websites, social networks (CAB socialmedia account), electronic applications, reports, technical literature, brochures or advertising/promotional materials and audio-video materials. Advertising/promotional materials do not include the display of accreditation symbols or combined marks on vehicles, buildings, billboards, or flags.

Text that an accredited CAB can use to make a text reference to accreditation and ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA in other documents and promotional media is laid down under 5.2 and 5.3.

For an accredited CAB to be able to use the accreditation symbol or combined marks or make reference to accreditation or the ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA in other documents and media, at least part of the content referred thereto shall relate to accredited activities.

When other documents and media of an accredited CAB that display the accreditation symbol or combined ILAC MRA and/or IAF MLA Marks or where a reference to the ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA is made (as with certificates of conformity) it shall not be implied that ATS/ILAC will be held responsible for the accuracy of test/calibration/inspection results or that ATS/IAF confirmed conformance of products, processes, management systems or persons or that ATS approves the measurement instrument that was calibrated, tested or inspected item/product or that it can be concluded that the certified product is approved by ATS nor may use the accreditation symbols and other permitted forms in a manner that misleads which conformity assessment activities are covered by the CAB scope of accreditation.

Accredited CAB is obliged to comply with these Rules when referring to its accreditation status in the media for promotion and communication.

A memorandum of accredited CAB or other corporate documents may contain an accreditation symbol or a reference to accreditation, however, when they are used for commercial purposes (e.g. for bidding/quotations and work orders), the text referred to on it shall be clearly indicated which jobs/services offered are and which are not within assigned accreditation scope. It is not allowed to use a memorandum of accredited CAB or other corporate documents that contain accreditation symbol or a reference to accreditation if none of the conformity assessment activities listed in the text are included in the valid accreditation scope.

The combined ILAC MRA mark accredited by CAB, whose rights to use the combined ILAC MRA mark, as well as the obligations arising from that right, defined by these Rules, may be used, in addition to certificates of conformity, in other documents and promotional media such as memoranda, fax headers, envelopes, brochures, banners, posters, newsletters, and annual reports, offers, presentations, announcements, advertisements, greeting cards, promotional gifts, calendars, notebooks, business cards, invoices, template signature in e-mail, web pages, social networks (CABs), etc.

Combined IAF MLA mark accredited CAB, which signed license agreements for their use, may be used, except in certificates of conformity (only for certification bodies from chapter 5.6.3 of these Rules), and other documents and promotional media such as memoranda, offers, brochures, advertising / promotional materials, website, social networks (CABs), etc.

The use of accreditation symbols, ILAC MRA and/or IAF MLA signs, reference to accreditation or reference to ATS status as a signatory to EA MLA, ILAC MRA, and/or IAF MLA agreements in documents or places not mentioned in these Rules, ATS will not prevent, unless that use does not comply with the requirements of SRPS ISO/IEC 17011 and that such use is approved by ATS at the request of the accredited CAB.

## **5.8 Clients of accredited CABs**

Pursuant to the requirements of these Rules provided under 5.5, accredited CAB shall not authorize their clients and their external service providers to use the accreditation symbol or combined marks or make reference to accreditation or ATS status as a signatory to the EA MLA, ILAC MRA, and/or IAF MLA

The only exemption from the previous paragraph can be related to accredited certification bodies providing certification of management systems that can give its certified client the right to display the accreditation symbol or make reference to accreditation only if combined with the certification mark and only for accredited certified activities and to accredited certification bodies providing certification of products that can give an organization the product of which they certified the right to

display the accreditation symbol or make reference to accreditation on the certified products, their packaging materials, but only in combination with the certification mark.

A combination of the accreditation symbol and certification mark can be reproduced in catalog, brochures, and other promotional and office stationery only if they pertain to a product/management system certified by an ATS accredited certification body.

An accredited certification body providing certification of management systems shall ensure that its certified client does not display the certification mark or accreditation symbol on its products and/or their packaging material.

An accredited certification body providing certification of products/management systems shall ensure proper use of the accreditation symbol or reference to accreditation made by an organisation that was given the right to use the certification mark by adhering to the relevant procedure and by incorporating relevant provisions into a contract or agreement on the use of the certification mark that ensures that: (1) a holder of the right to use the certification mark shall not use the accreditation symbol in isolation from the certification mark, and (2) the accreditation symbol shall not be used misleadingly, i.e. it shall not be used to indicate that the product/management system is certified or approved by ATS.

## 6. NON-OBSERVANCE OF RULES AND MISUSE

When an accredited CAB displays the accreditation symbol, combined ILAC MRA and/or IAF MLA Marks, makes reference to accreditation granted by ATC, or ATS status as a signatory to the EA MLA, ILAC MRA and/or IAF MLA agreement in a manner that is not in line with these Rules (for example, incorrect or unauthorized statements/references, misconceptions or unauthorized use of symbols, etc.), ATS shall undertake appropriate actions.

Actions can vary depending on **the gravity of misuse**:

1. Request for a CAB to undertake necessary corrective actions to eliminate irregularities,
2. An extraordinary surveillance assessment of a CAB to establish the facts and propose a decision to be made by ATS which may include corrective action, suspension or withdrawal of accreditation,
3. publication of misuse – irregularities available on the ATS website ([www.ats.rs](http://www.ats.rs)),
4. other legal actions depending on the violation – irregularities.

In case of illegal and unauthorized use of the accreditation symbol or reference to accreditation or use of the combined ILAC MRA and IAF MLA Marks by any legal entity or natural person, including CABs the accreditation of which was withdrawn, ATS shall instigate a procedure to protect its rights in accordance with the relevant law.

**ANNEX 1: Versions of the accreditation symbol and combined ILAC MRA and IAF MLA Marks**

Figure 1:

A version of the accreditation symbol used by accredited CABs

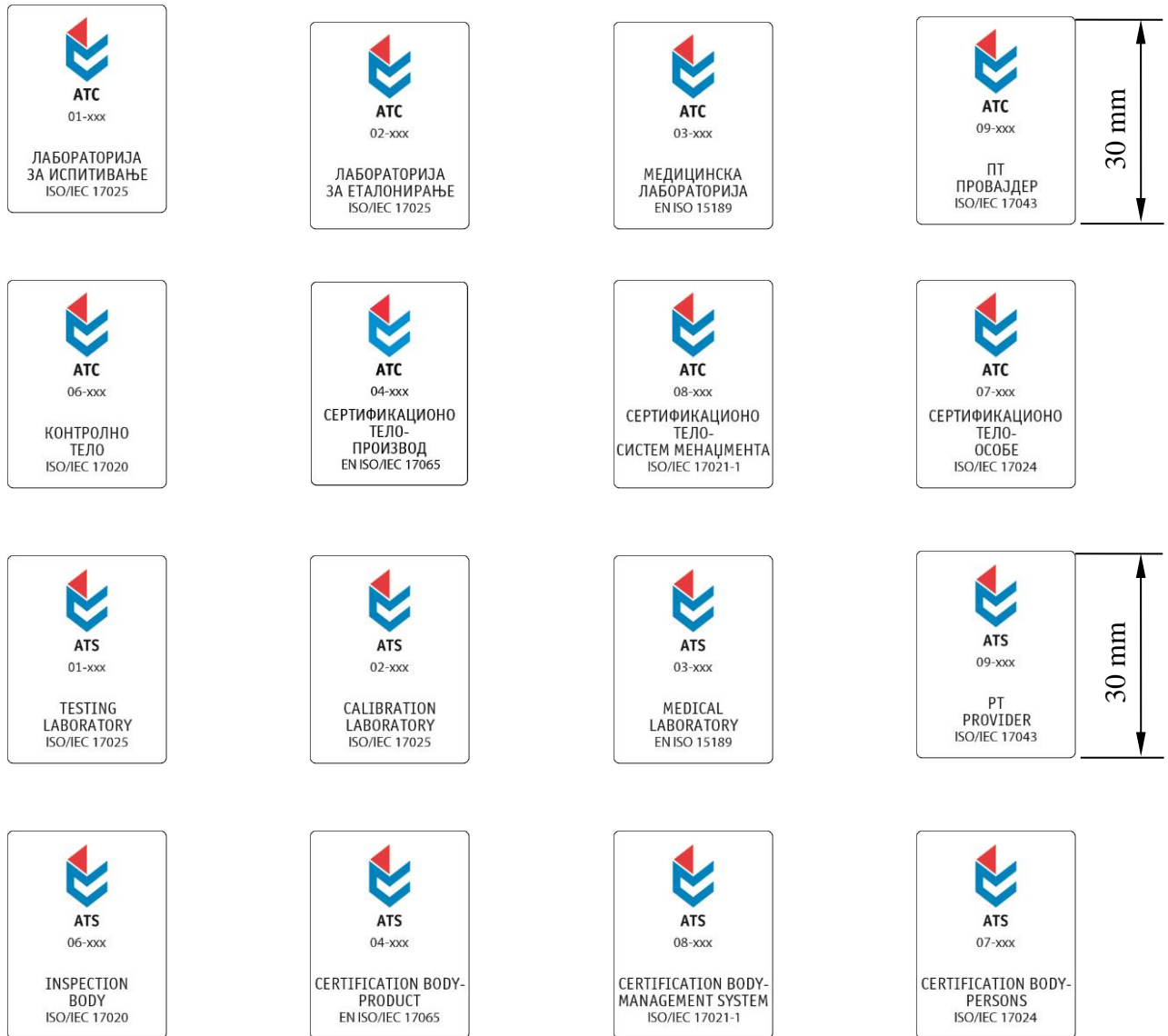
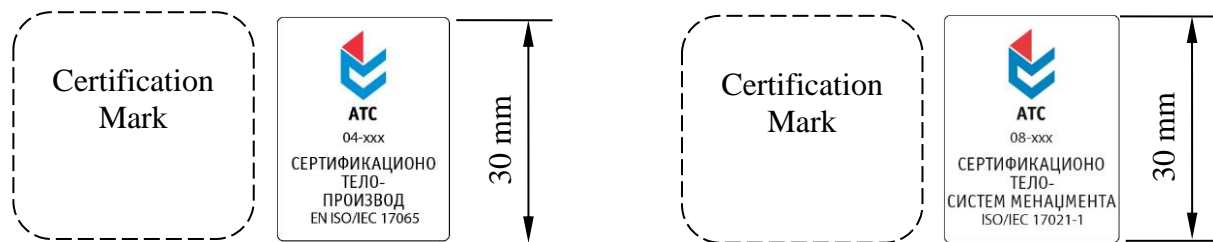


Figure 2:

Versions of the accreditation symbol used by holders of the right to use the certification mark granted by an accredited certification body



It can be displayed on a product

It must not be displayed on a product

Figure 3: Combined ILAC MRA and IAF MLA Marks





